

EXCLUSIVE 1 YEAR LIMITED WARRANTY

Every Discover Marble & Granite job that is covered by our exclusive 1 year Limited Warranty is protected against defects in manufacture by Discover Marble & Granite, provided that Discover Marble & Granite installs the job. This Warranty applies only to the initial owner of the job.

What Discover Marble & Granite will do:

If the product develops a manufacturing defect within the one-year period for Natural Stone or ten-years product only for quartz stone, it will be repaired or replaced (a countertop of equal value and similar (if not the same) appearance will be supplied) at our option, provided that:

- ◆ The owner completes, signs, and returns the enclosed Warranty Registration Form and Satisfaction Survey to Discover Marble & Granite within thirty (30) days of the initial installation of the job.
- ◆ The installed Discover Marble & Granite product has not been removed from the location of initial installation.
- ◆ The owner provides proof and date of purchase to Discover Marble & Granite

This Limited Warranty does not cover the Following:

- ◆ Discover Marble & Granite will not repair a defect if installation is not performed by Discover Marble & Granite
- ◆ Discover Marble & Granite will not provide any warranty service if the product shows evidence that it has been tampered with, misused, abused, or altered, including chemical abuse (i.e., oil stains) and physical abuse (i.e. excessive chipped edges or scratches). *We will be happy to provide you with a poultice recipe to draw out oil stains if they occur.* Discover Marble & Granite will provide recommendations and/or assist in repair work not covered under the warranty; additional charges may apply.
- ◆ Discover Marble & Granite will not warranty any honed material, any marble, travertine, limestone, slate or onyx in the case of scratching, staining, or structural integrity as these surfaces may be more susceptible to damage due to lack of polish or other unique physical characteristics. However, Discover Marble & Granite will seal each piece of material prior to or at the time of installation in an effort to improve the material's ability to combat staining.

Your rights under Implied Warranties and State Law:

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESSED WARRANTIES, OBLIGATIONS, OR LIABILITIES. Discover Marble & Granite LIMITS THE DURATION OF ANY WARRANTY IMPLIED BY STATE LAW, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO TEN YEARS FROM THE DATE OF THE ORIGINAL PURCHASE.

Repair or Replacement of your Discover Marble & Granite project:

If your project should need repair or replacement as a consequence of defects in manufacture by Discover Marble & Granite, notify in writing to your kitchen and bath dealer.

Discover Marble & Granite's 1 year Limited Warranty coverage is your assurance of lasting quality. If we can answer further questions regarding this warranty, please contact Discover Marble & Granite directly by calling our office 877-411-9900. Please note that we may substitute a product of equal and similar appearance on both in-warranty and out-of-warranty repairs and replacements.

Dealer's Name: _____ Customer's Name: _____ Date: ____/____/____

Dealer's Signature: _____ Customer's Signature: _____ Date: ____/____/____

Customer Information: NATURAL STONE & QUARTZ STONE

Thank you for your stone order. We at Discover Marble & Granite appreciate your business. In order to serve you better and prevent any misunderstanding about your order, we would like to review the following information.

Warranty: Please note this warranty does not cover staining, chipping scratching or etching due to improper maintenance, neglect misuse or for circumstances beyond the range of our limit warranty. *(Please refer to the back of this page for detailed warranty information)*

Product:

Natural Stone:

- *Color Variations:* Marble and Granite are products of nature and as such. Variations are to be expected. Samples may not be representative of the entire order, and slabs on the market currently may be somewhat different in appeal of stone and cannot be avoided.
- *Fissures, pit areas, veining:* Are all natural occurrences in stone and add to its look and appeal.
- *Due to above,* customer should agree to view slab(s) prior to fabrication. If customer chooses not to view product, no claim of dissatisfaction due to variations between the sample seen and the stone delivered will not be warranted.
- Granite is extremely durable surface. It is impervious to heat and highly scratch resistant. However, it's not scratch proof and care should be exercised in use and cleaning. Never use abrasive cleaners with pumice or steel wool pads to clean stone.
- Stone cleaners are available. If stone cleaner are not used, then wash with non-acid, am, ammonia-free dish soap.
- Being a natural material, stone is somewhat porous and staining is possible under unusual circumstances. We apply a sealer after installation. It is recommended that you reseal every six to twelve months.

Quartz Stone:

- Variation in the natural stone(quartz) color, pattern, size shape and shade are inherited and unique characteristics are to be expected with this product. This does not affect the product performance in any manner.
- Quartz Stone is structurally more resistant to surface damage than other stone. However, all stone can be damaged by excessive force or pressure.
- Quartz is not a seamless product, seams are visible. Where there are seams, the product pattern and shade can change.
- Natural stone can be damaged by sudden and rapid change of temperature, especially near edges, as well as direct or sustained heating of the top. Quartz may not withstand the direct transfer of heat from pots and pans and other cooking units such as electric frying pans and griddles, some crock pots or roaster ovens and heat lamps. Therefore the use of hot pad or trivet is recommended.
- Quartz honed and semi-gloss products will appear dull and not shiny.
- Quartz installation is optimized when walls and cabinets are properly prepared for installations. This includes, but is not limited to, structurally sound, straight, level and square walls and cabinets, lack of which may cause poor installation and poor seam fit, or inconsistent countertop overhang and placement.
- *Carefree:* No sealing, polishing, reconditioning. Simply wash with warm water. It's that simple.
- *Food Safe:* Quartz is a non-porous surface for food preparation.
- *Stain Resistant:* Quartz will resist stains from juices, food coloring, coffee, tea, wine, grapes, nail polish, paint, and permanent markers.